



ABOUT THIS COURSE

Unprepared managers present a risk to any organization. The Managing 365 workshop is designed to teach managers how to select excellent leaders, then continue to coach and develop them on an ongoing basis without micromanaging. Having engaged leaders is the key to success and can significantly reduce employment liability. As managers it's easy to go about our busy day assuming our supervisors continue to do a great job. But that's when things can go awry, so it's important to provide ongoing guidance, coaching, and support regardless of how trained or experienced your staff may be. All managers and supervisors will benefit from attending the Managing 365 workshop taught by Connie Poulsen.

Instructor:

Connie Poulsen comes to us from a 25 year career with Xerox Corporation. She has previously taught at Peninsula College and owns her own business, Poulsen Management Training and Consulting. Connie holds Bachelors and Masters degrees from California State University, Long Beach.

July 24, 2019 - Thurston County August 14, 2019 - Spokane County

Click on date and hosting county for training locations

9:00 am - 4:00 pm Lunch will be provided

REGISTER NOW!

MANAGING 365 TOPICS

- Building credibility with your team
- Continuous coaching
- Value of feedback
- Dealing with all levels of conflict
- Understanding resources

4 Core CPO Credits

Please click the button above, or register *online* at <u>www.wcrp.info</u>: Hover over the Member Services tab, click on Training, then select WCRP Events & Training Online Registration Form.

Site address will be provided with your online registration confirmation.

No charge for Member County Attendees

Questions: Contact Erin Konrady at (360) 292-4483 or Erin@wcrp.wa.gov